

**MINUTES**  
Council Meeting  
9/6/13

Members Present: Elizabeth Ward-Saxl, Jaye Martin, Jess Maurer, Judy Shaw, Kathleen Willette, Kathy Brill, Kathy Keneborus, Linda Weare, Lyn Carter, Lynne Caswell , Pat Hood, Quincy Hentzel, Tori Tracy

9:00 - 9:30     **Presentation by Financial Exploitation Workgroup** (Judy, Quincy, Kathy K.)

- Organizations involved in workgroup - Maine Bankers, Maine Credit Union League, Office of Securities, Bureau of Banking, Legal Services for the Elderly, OADS, OPRF,
- Studies have shown that as cognitive abilities decrease willingness to take financial risks increase
- Three part training developed by group (annual trainings; no cost; train-the-trainer)
  1. Part I - for frontline staff & management
    - a. Explains why it's important to pay attention (for org, community, person)
    - b. What are the red flags (SARS red flags and other red flags)
    - c. What should customer service rep do
      - i. Management
      - ii. 911
      - iii. APS
      - iv. Local law enforcement
      - v. LSE
      - vi. AAAs/ADRCs
  2. Part II - state and federal laws and regs that require/allow reporting
  3. Part III - Model Protocol for Management
- General Discussion
  1. training materials
    - a. add info on DV/SA dynamics
  2. availability of marketing help from CUL;
  3. local organizations (e.g. Greater Augusta ETF) who already do trainings and would be willing to partner;
  4. benefit of setting up a feedback mechanism
  5. need for multiagency guidance on confidentiality issues (CFPB may soon clarify what FI may report)
  6. electronic version will be available and will allow other agencies to print and utilize
  7. have other agencies at trainings
  8. Keep track of how many banks do trainings, and how many referrals

- Two Brochures also developed by group (available in all the credit unions and banks)
  1. SeniorSafe card (for front line staff)
  2. SeniorSafe trifold (for public)

Kathy Brill - getting referrals - people go to AAA immediately after talking to bank employee

Lyn Carter mentioned staff that has experience working with elders

Comments on presentation should go to Judy via email.

Senator Collins wants to have a hearing

Warm handoff process -

Way to publically recognize the financial institutions for all their work!!!!

LSE has contacts in the press that have interest in the FE area.

**9:30-10:00 Change in Leadership - Discussion / Voting**

Leadership turns over between this meeting and the next meeting

Judy & Lynne nominated and confirmed

Jaye Martin -Outreach Committee nominated and confirmed

Jess Maurer - Policy Committee Chair nominated and confirmed

Secretary - Elizabeth Ward-Saxl was nominated by Jess and confirmed

Group will meet the 1st Friday of every other month

**10:00 - 10:30 Standing Committees**

Two standing committees - Brainstorm ideas

<b>Committee</b>	<b>Outreach and Education</b>	<b>Policy</b>
<b>General</b>	Focus will be set by council	MCEAP will not be submitting legislation; Participation on Policy Committee does not require/equate support of agency/employer
<b>Ideas</b>	-Summit -website -Membership recruitment - Triad and EAT materials -Multidisciplinary membership -World Elder Abuse Day	-social service issues for elderly; -mandated reporting - licensed facilities;

	-Law Enforcement Tool	
<b>Chair Members</b>	Jaye Martin	Jess Maurer Judy Shaw; Kathy K; Lynne C; Elizabeth WS; Jaye Martin (or rep_; Joel Merry; Judy Shaw; Quincy Hentzel; Joel Merry
<b>Members</b>	Lindsay Laxon; Lynne Caswell; Linda Weare; rep from MCUL; Pat Hood; Kara Courchesne; rep from MCUL w/marketing background	Timothy Schneider, Public Advocates Office; AG's Maine Computer Crimes Unit and Consumer Fraud Unit; FBI US Attorney's Office Kathy Keneborus

Law Enforcement Officer Training Workgroup (LEO)

Pat Hood and Tori Tracy will Co- Chair; Kathy Willette will support; Pat will reach out to Maine Chiefs; Jess Maurer will reach out to Brian McMaster, AG's Office; Lynne Caswell will solicit an APS staff;

Members to include: staff person from EWS; Jaye Martin; Joel Merry; Judy Shaw; Kathy Keneborus; Quincy Hentzel

- Asset Map

Email to group about committees membership - general overview of committees

Each committee will hold initial meeting and let them come up with work plan ideas

10:30-11:00 **Community Best Practices**