



Meeting Notes

3/6/2026

Attendees: Jill Randall-LSE, Nicole Marchesi- Long-Term Care Ombudsman, Kimberly Snow- Researcher at Muskie School, Andrew Booth- Bath PD, Nichole Bilodeau- Bureau of Financial Institutions, Laurie McDonnell- Elder Justice Coordinating Partnership, Crystal Roy- LSE, Wendy Russell- Catholic Charities, Jane Margesson- AARP, Jesse Devine- Maine Securities Administrator, Pamela Stutch- Consumer Health Care Division, Attorney, Alicia Hunter- DHHS- OCFS, Courtney Chasse- Hope and Justice Project, Ashley Pomerey- Maine Savings Federal Credit Union, Debra Whalen- Maine Savings Federal Credit Union, Elizabeth Gattine- Cabinet on Aging, Lisa Ravar- MECASA, Parker Ferland- Office of Securities, Renee Wellman- EAAA, Trisha Raymond- Maine Savings Federal Credit Union

Meeting notes approved without edits.

Presentation:

Kevin McCusker

Special Agent, Portland ME Office

FBI

kmmccusker@fbi.gov

Fraud and Cyber

- 56 field offices
 - Approximately 350 resident agencies (including 2 in ME)
- Maine offices report to Boston
- Legal attaches assigned to over 60 countries
- 36,000 to 38,000 total employees

What we investigate:

- Terrorism
- Violent Crime
- Cyber Crime
- Transnational Organized Crime

Portland and Bangor Resident Agencies

Criminal Squad

- Violent Crimes
- Economic/White Collar Crimes

- Other Criminal matters

Initiation of an Investigation

- Direct from victims/witnesses
- Public/Private Organizations
- Established Liaison
- Sources
- Local/State/Federal law enforcement
- National Threat Operations Center
- IC3.gov – Internet Crime Complaint Center
 - IC3 System takes the data received and generates proper referrals to internal/external agencies.

Annual Report 2024: In last five years:

- 4.2 million complaints
- 50.5 billion in losses
- 836,000 average

IC3 Recovery Asset Team

- 3,020 complaints
- \$848.4 million attempts of theft

Domestic

- 2,651 complaints
- \$469.1 million frozen

International

- 369 complaints
- \$92.5 million frozen

Cyber-enabled Fraud in 2024:

- 333,981 complaints
- \$13.7 billion losses
- 38 percent of 2024 complaints
- 83 percent of 2024 losses

60+ Complaints 2024:

- 147,127 complaints
- \$4.885 billion in losses

2026 Leadership Vote

Recommended leadership slate:

Co-chairs: Chief Andrew Booth, Chief of Police, Bath Police Department, and Jill Randall, Helpline & Medicare and Advocacy Services Director, Legal Services for Maine Elders.

Secretary: Nicole Marchesi, Public Policy Advocate, Maine Long-Term Care Ombudsman

Program

Education & Awareness Committee: Chair: Jill Randall, Legal Services for Maine Elders, and Dana Morrell, SeniorsPlus

- Leadership accepted

Overview of Committees and Work Groups:

Education and Awareness Committee (Jill Randall):

Elder Abuse Summit planning

Opening registration soon, no registration fee

Agenda will be on the website when registration opens with a mix of sessions.

Elder Abuse Essay Contest (Jill Randall):

- The Council has partnered with GFWC Maine on an elder abuse essay contest that invites graduating high school students to submit an essay based on the question “What is elder abuse and what is your solution?”
- Contest is happening right now
- County winners will be notified and receive \$50 dollars. High Schools will be notified so students can be recognized.
- Statewide winner is selected and receives \$1,000
- Opportunity to adopt a county and donate \$50 for a county of your choice- please reach out to Jill Randall if interested.

MCEAP speakers bureau: (Jill Randall)

Old PowerPoint is on website

Meetings will be held on:

March 23rd at 9am via ZOOM

March 27th 10-12 training

If interested, please contact Jill Randall.

Community Partner Updates:

Jesse Devine: Office of Securities

Thanking everyone who has been involved in renewing the MaineSafe training for banks.

Jane Margesson: AARP

Starting season of shredding events

- Bath- April 11th 9-1pm at high school
- Bangor April 24th Bangor airport mall

On April 23rd, a nationally recognized speaker is coming at USM in Portland to present “Scamdemic” in-person and via ZOOM

[AARP Maine](#) - here is the link to the AARP Maine shred events and April 23rd event with keynote speaker Erin West. All are welcome so please share!

Lisa Ravar- MECASA

Restorative Pilot in Penobscot and Piscataquis counties- expanding. If interested reach out to Lisa.

Next Meeting Date:

June 5th, 2026

Meeting adjourned at 10:26am

Submitted by Nicole Marchesi

Public Policy Advocate

The Maine Long-Term Care Ombudsman Program

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