

## Meeting Notes

6/2/2023

Attendees: Patrick Hood-ME State Police, Jill Randall-LSE, Jamie Aleksiev-Eastern Area on Aging, Chief Andrew Booth-Bath PD, Lori Loftin – Mid-Coast New Hope, Debra Whalen - Maine Savings, Kimberly Snow-Researchers at Muskie School, Regina Rooney, MCEA, Ben Hawkins-Maine Health Care Association, Jane Margesson-AARP Maine, Judith Shaw – Office of Securities, Nichole Bilodeau – Bureau of Financial Institutions, Rebecca Lyons, Caso PD, Nicole Marchesi (joined late)

Scriber: Request for a minute taker – Nichole Bilodeau volunteered

### Meeting notes

1. Were distributed by Jill Randall prior to the meeting
2. Motion to approve the minutes made by Andrew Booth – Bath PD
3. Seconded by Judith Shaw – Office of Securities
4. All in favor

Goal for meeting - Determine where MCEAP is going; MCEAP Team are all volunteers from an array of services. Often services are provided through the partnership of MCEAP members. A discussion about (1) the product a Team member can offer, (2) the time commitment of the team, and (3) who might add value to the team if membership was extended to join the team.

A slide deck was prepared for the meeting

- History - passionate people gathered in Sept 9, 2011, with forty members
- Purpose – new organization to provide service or training
- MCEAP Bylaw:
  - Multidisciplinary
  - Meet six times per year
  - Unified vision
  - Gather new ideas and Elder Abuse Prevention
    - Secondary to the responsibilities of members' primary jobs
- Key Characteristics
  - Council is known as a credible council
  - Longevity - almost 12 years later
  - Represents all kinds of disciplines
  - Members are all stakeholders in the organization
- 2015 – Strategic Planning
  - Summarized greatest strengths
  - Continues collaboration and partnerships
- Priorities
  - Establish a 3-year plan – provide support and education, a holistic solution at a community level.
- Membership – 80 individuals strong from multiple organizations
- Organizational Chart
  - Executive Committee
  - Standing Committees – largely related to education and awareness

- Working Groups – these may only be established short-term or specific to multi-jurisdictional scams

**Successes:** RADAR cards, Senior Safe, Scam cards, Elder Abuse Essay Contest, World Elder Abuse Awareness, Nine years of Elder Abuse Summits (provides national expertise), Elder Abuse Roundtable (networking opportunity – August of 2023 is the next one), Bumper magnets, mandate reports (understanding services, investigations, required reporters, etc.), Five minute videos during COVID, Senior Safe Act – allows financial institutions to report to State Agencies, police, etc., a no wrong door call policy.

Three questions were posed:

(1) Why are you here today?

- a. How do we reach out to reestablish non-attending members
  - i. Member shared an email she received caused her to be at the meeting
  - ii. Membership list could be reviewed and reach out to non-attending members
  - iii. Saco PD shared that the community engagement community is a program that completes wellness checks and is thriving
  - iv. Member shared that education to residence, families, etc. are crucial, as well as mandate reporting, working closely with Adult Protective Services

(2) Why do you participate in MCEAP?

- a. Current membership shared
  - i. Support members & to keep well informed
  - ii. Learn
  - iii. Member perspectives
  - iv. Training opportunities
  - v. Available services to seniors
  - vi. Discuss challenges of seniors, agencies, programs
  - vii. Relationships with consumers

(3) Are we meeting MCEAP's mission and goals:

- a. Advocacy piece
- b. Areas of overlap
- c. Elder Justice Coordinating Partnership – was to create Elder Justice Roadmap
  - i. Only a short-term committee
  - ii. Volunteers met quarterly to discuss strategies in the roadmap
  - iii. Restitution fund – established for security victims
  - iv. Public document
- d. Shared mission
  - i. Mental Health Professionals and law enforcement joined forces
    - 1. Provides advocates
    - 2. Reduces repeat calls
    - 3. Partnership
    - 4. Connects consumers to resources
- e. Twelve years of identifying gap of coverage/services
  - i. Surgeon General reports “loneliness” or social isolation is the top concern across all generations.

- ii. Cryptocurrency is identified as highly involved in recent scams; nearly impossible to recover the funds.

#### Resources that members/agencies could provide to MCEAP's mission

- Data Analysis, evidence to interventions
- More involvement/representation at the meetings, events, committees, etc.
- Keep meetings limited; generally, keeps members/agencies interested in participating
- Expand fraud and scam work, networks, education
- Statewide speaker networks
- Handouts – from AARP and others
- Community Program Notices (like shred events, drug take back events, etc.)
- Social Media posts – topics to share about (ie World Elder Abuse Prevention Day)
- Expertise of knowledge – when is an Elder considered to have compacity and when might HOSPICE be needed.
- Concession plans within workplaces – Continued involvement by all membership
- Expertise Sharing
- Help Elders age at home
- No wrong door approach among agencies, members, resources

#### Education & Awareness Committee Meeting

- Report was distributed by Jill Randall
- Elder Abuse Summit Surveys – approximately 30 have been returned regarding the Elder Abuse Summit held virtually May 16 & 18, 2023. There were 291 registered participants. Satisfied with speakers and education provided. Audience is from multiple disciplines.
- Essay Contest
  - June 12, 2023, there will be a virtual meeting when the State winner of \$1K will be announced, as well as the 16 County Winners of \$50 each. This event is advertised for all high school seniors looking for a funds to assist with future educational costs. Participants were asked to write an essay about “What is elder abuse and why it matters to me”

#### Share moment

- June 8<sup>th</sup> – Fraud Watch Network will be discussing Cryptocurrency Scams and IA Scams
- June 15<sup>th</sup> – World Elder Abuse Awareness Day
- Meeting adjourned – all in favor.

#### **Remaining MCEAP Meetings Dates for 2023:**

Sept 1, 2023

Nov 2, 2023 (Elder Abuse Roundtable at Augusta Civic Center)

Dec 1, 2023

Submitted by Nichole Bilodeau, Maine Bureau of Financial Institution  
June 3, 2023