

2021 Elder Abuse Summit Speaker Biographies

Wade Betters

Sergeant Wade Betters has been a full-time police officer in the City of Bangor for 20 years. He has been involved in many investigations, including some involving elder abuse/neglect. Elder Abuse cases can be hard to prove, and he's learned it takes a team effort to get the job done. During his career as a patrol officer, Sergeant Betters worked both overnights and day shifts. While on patrol, he completed three rotations on the Special Enforcement Team which conducts traffic enforcement, drug investigations, burglary prevention details and many other tasks as well. Between 2009 and 2011, he was assigned to the Maine Drug Enforcement Agency where he performed a lot of undercover work and traveled to various locations around the state. He was promoted to the rank of Sergeant and assigned to the day crew, and spent four years in that position before joining the services division where, in addition to other duties, he serves as the department's Public Information Officer. Often times, his work involves dealing with those experiencing homelessness, and the many challenges the homelessness crisis brings to the residents and businesses in the City of Bangor.

Gia Drew

Gia Drew is Program Director at EqualityMaine where she leads all education and training, youth empowerment, SAGE Maine programs for older adults, as well as advocating for policies and laws that protect the LGBTQ+ community. She serves on multiple boards and committees, including the board of directors for the Equality Federation, Maine Advisory Board to the US Commission on Civil Rights, and the MaineCare Advisory Committee. Gia calls Kennebunkport home and uses the pronouns she, her, and hers.

Casey Faulkingham

Casey Faulkingham (she, her) is the Director of Development and Engagement at Partners for Peace, the organization serving people affected by domestic abuse in Penobscot and Piscataquis Counties, Maine. She has worked to respond to and prevent domestic violence throughout the State of Maine since 2011, and has worked within some of the state's most rural communities.

Casey graduated from the University of Maine in 2012 with a B.A. in Social Work and Psychology; her studies focused on issues of violence and trauma. She is currently enrolled as a full-time graduate student at the University of Maine where she will graduate with a Master's of Social work in August 2021; her graduate studies are focused in trauma, non-profit management and public policy.

Rook Hine

Rook Hine (they/them) is an at-large member of MaineTransNet's Steering Committee. Rook serves MTN in several capacities including chairing the Program Committee, moderating the MTN Discord server, serving on the Safe Haven and Wellness Committees, functioning as MTN's in-house crisis responder and legal affairs guru, and facilitating several support groups every month. In their spare time, they search for salaried work and/or partner(s) mad enough to give them a look.

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Keri Kapaldo, RN, BSN, ME-SAFE-A, SANE-A

Keri Kapaldo, RN, BSN, ME-SAFE-A, SANE-A is a state and IAFN certified forensic nurse in the emergency department at St. Joseph Hospital in Bangor, Maine. She has been in the medical field for 13 years, starting in women's health as a medical assistant and moving into emergency medicine after obtaining her nursing license. Keri holds a Bachelor of Science degree from Husson University, graduating Summa Cum Laude and top scholar in the nursing program. She started her nursing career in 2013 and quickly obtained her SAFE certification in 2014. She spent three years caring for victims of sexual assault, presenting to local and state community partners on many difficult topics including the drug abuse epidemic, the risks and management of caring for and identifying human trafficking survivors, and caring for the sexual assault survivor before expanding into domestic violence. In 2017 and 2020, she received both Advanced and Master's Level training on non-fatal strangulation from the Training Institute on Strangulation Prevention. Since those trainings, as part of a multi-disciplinary team, Keri has educated varying community members and agencies on the medical aspects and consequences of non-fatal strangulation and also expanded practice at St. Joseph Hospital to include domestic violence. She helped create a comprehensive violence forensic program expanding care to victims of not only sexual assault but also human trafficking, domestic violence, non-fatal strangulation, child abuse and elder abuse. Keri has worked diligently to change hearts and minds as well as policy and procedures for vulnerable populations. When Keri isn't working she can be found enjoying all Maine has to offer from hiking to ice fishing as long as it's with her Australian Cattle Dog. RoverDog.

Katie Kondrat

Katie Kondrat (she/her) is Equity & Access Coordinator at the Maine Coalition Against Sexual Assault where she works with culturally and community-specific providers and sexual assault support centers to create accessible and equitable services for all survivors. Katie founded the MECASA LGBTQ+ Advisory Committee and has presented nationally on her work developing programs and partnerships for LGBTQ+ survivors of sexual violence.

Vanessa Madore

Vanessa Madore is the President and Chief Operations Officer (COO) at Maine Savings Federal Credit Union, where she oversees the credit union's regulatory compliance and daily operations. Her expertise is wide-ranging, covering a variety of areas including depository regulations, vendor relations, court actions, powers of attorney, fraud, business continuity and disaster recovery, financial elder abuse prevention, auditing, deposit operations, and specialty accounts. In addition to Maine Savings, Vanessa is a member of the Maine Council for Elder Abuse Prevention's Education and Awareness Committee and is the Vice President of the Maine Credit Union Compliance Council. She serves as Board member for Legal Services for the Elderly and is involved in the Almuni Committee for the Bangor Region Leadership Institute (BRLI). Vanessa has earned multiple Credit Union National Association (CUNA) certifications and holds a Bachelor of Arts Degree in Psychology from Smith College and an MBA from Southern New Hampshire University.

James Moorhead

James Moorhead (he/him) is the Aging Services Manager for the Maine Department of Health and Human Services Office of Aging and Disability Services where he oversees Older American Act and state-funded aging services and programs. He works closely with the area agencies on aging, Maine Legal Services for the Elderly, and the Maine Long-Term Care Ombudsman Program to improve aging and disability services throughout Maine. James received his M.A. in Gerontology from Georgia State University. During his

studies, he researched, developed, and delivered LGBT cultural humility trainings for assisted living facilities. James has also consulted with the National Resource Center on LGBT Aging to research, write, and edit advocacy toolkits aimed at improving aging services to be more inclusive of LGBT older adults during the planning, management, and delivery of services. James moved to Maine in 2019 with his husband and lives in Hallowell.

Bonnie Olsen, Ph.D.

Vice Chair of Academic Affairs, Department of Family Medicine, Keck School of Medicine, University of Southern California

Dr. Olsen is a clinical psychologist with extensive experience as a geropsychologist, working in academic medicine for over 25 years. She provides cognitive assessment and mental health treatment in a collaborative geriatric primary care setting. As the Vice Chair for Research in the Department of Family Medicine at the Keck School of Medicine at USC, Dr. Olsen is involved in a number of research and program grants that focus on interprofessional geriatric education and elder abuse education and prevention. She is particularly interested in elder mistreatment as it occurs in the context of dementia caregiving and understanding decisional capacity. In 2009, she was awarded the Gold Humanism Honor Society's Gold Star Award for Humanism in delivery of health care and has remained dedicated to community service throughout her career. Dr. Olsen is a passionate advocate and expert for elder justice and the prevention of elder abuse and has guest lectured throughout the country on the topic.

Karen A. Roberto, Ph.D.

Karen A. Roberto, Ph.D. is a University Distinguished Professor, Executive Director of the Institute for Society, Culture and Environment, and Senior Fellow at the Center for Gerontology at Virginia Tech. She holds secondary appointments in the Department of Internal Medicine and the Department of Psychiatry and Behavioral Medicine at the Virginia Tech Carilion School of Medicine. Her research focuses on health and social support in late life and includes studies of the health of rural older women, family relationships and caregiving, and elder abuse. Much of Dr. Roberto's research relies on the construction of surveys for use with community-based samples, combines quantitative and qualitative methodologies, and often includes interviews with older adults, family members, and formal service providers. She has secured over \$12M in external funding to support her research program and has published over 200 scholarly articles and book chapters and is editor/author of 15 books. Dr. Roberto served on the inaugural Board of Directors of the Gerontological Society of America and is a fellow of the American Psychological Association, the Gerontological Society of America, and the National Council on Family Relations. She is the recipient of several awards and honors including the Gerontological Society of America Behavioral and Social Sciences Distinguished Mentorship Award and the Gary Andrews Visiting Fellow Award from the Australian Association for Gerontology.

Kimberly Snow

Kimberly Snow is a Research Associate in the Disability and Aging program area at the Cutler Institute, Muskie School of Public Service, University of Southern Maine. Ms. Snow's primary interests are in elder abuse and Medicaid policy and operations, especially related to utilization and cost of care. She recently collaborated on a published research study linking Medicaid, Medicare, and Maine APS data to determine the health care services use and cost among victims of elder financial exploitation. Most recently she was the principal investigator on a study of the impact of the opioid crisis on Maine APS investigations. Ms. Snow has a Master's degree in Health Services Administration from the University of Michigan School of Public Health and a Bachelor's degree in Psychology and English from Oberlin College. Prior to joining the Muskie School, Ms. Snow worked at the National Academy for State Health Policy.

Pamela B. Teaster, Ph.D.

Pamela B. Teaster is a Professor and the Director of the Center for Gerontology at Virginia Tech. She is the North American Representative of the International Network for the Prevention of Elder Abuse, Immediate Past President of the Board of Trustees for the Center for Guardianship Certification and serves on the Editorial Boards of the Journal of Elder Abuse and Neglect and the Journal of Trauma, Violence, and Abuse Review. Dr. Teaster is a Fellow of the Gerontological Society of America and the Association for Gerontology in Higher Education and is a recipient of the Isabella Horton Grant Award for Guardianship (National College of Probate Judges), the Rosalie Wolf Award for Research on Elder Abuse (NAPSA), the Outstanding Affiliate Member Award (Kentucky Guardianship Association), and the Distinguished Educator Award (Kentucky Association for Gerontology). Former president of the National Committee for the Prevention of Elder Abuse, she has received continuous funding for over 20 years from public and private sources. Her areas of scholarship include the abuse of elders and vulnerable adults, guardianship, end-of-life issues, ethical treatment of older adults, and public policy and public affairs. She has published over 200 scholarly articles, reports, and book chapters and is the editor/author of six books.

Sherrill Wayland

Sherrill Wayland is the Director of National Education Initiatives where she directs work of the National Resource Center on LGBT Aging (NRC), SAGE/HRC Foundation Long-term Care Equality Index, and leads operations for SAGECare. Sherrill began work with SAGE at the local level in 2008, founding the SAGE Affiliate in St. Louis, MO and became a certified trainer with SAGE in 2011. Prior to joining SAGE at the national level, she successfully led the merger of SAGE in St. Louis with the Missouri Statewide Equality Organization, PROMO Fund. Sherrill earned a Master of Social Work degree from the Brown School of Social Work, Washington University in St. Louis and has over 25 years of professional experience in the fields of education, disability and LGBT older adult advocacy.