



Meeting Notes

June 4, 2021

Attendees: Patrick Hood-ME State Police, Jill Randall-LSE, Jane Margesson- AARP- Maine, , Jami Aleksiev- EAAA, Nichole Bilodeau- Maine Bureau of Financial Institutions, Stephanie Ham- ME Office of Securities, Kimberly Snow- Researcher at Muskie School, Vanessa Madore- Maine Savings Federal Credit Union, Andrew McCormack, Assistant US Attorney, Judith Shaw - ME Office of Securities, Ava Giaquinto – Intern @ AARP Maine, Robert Caverly – ME Credit Union League.

Introductions – Positive experiences during Covid-19

Pat Hood: had two recent interactions with a senior whose Credit Union twice identified a scam and knew to send her to the police. Good work.

Jill Randall: successful shift of call center/helpline to virtual. High priority calls have been up 69%.

Jane Margesson: AARP's Tuesdays at the State House went virtual – members from across the state can now participate.

Erin Salvo: Special funding was received for APS as a result of Covid.

Review of March 3 Meeting Notes: Rob moves to accept, Kim Snow 2nds.

Overview of Committees and Work Groups:

Education and Awareness Committee (Jill Randall)

- Committee report circulated.
- Summit was a success – comparable registration numbers. Attendance slightly down on day 2.
- 93% of attendees were “very satisfied” with the Summit.
- World Elder Abuse Awareness Day: Members, please share the graphic leading up to and on WEAAD.
- Now working on the Roundtable. Civic Center is reserved but decision on virtual vs. in-person will be made later.
- Please forward ideas for Roundtable to Jill.

Multijurisdictional Scams Work Group (Pat Hood)

Judy Shaw describes the Elder Justice Coordinating Partnership and their work, which must focus on **known** perpetrators. This working group has been resurrected to address scams and

fraud by unknown perpetrators. Has had several meetings, a very diverse membership. Currently focused on creating literature for Law Enforcement and getting a better understanding of known scams.

Pat reminds us that it is summer scam season: Paving/roofing, etc – take money up front and disappear. AARP Maine may increase frequency of scam videos on Facebook/Youtube.

Mandated Reporter Work Group

Mandated Reporter training is up and running with some minor tweaks since launch. ~300 people have taken. They anticipate having more work flow their way as a result of the EJCP and upcoming Elder Justice Roadmap.

Financial Exploitation Work Group (Pat Hood)

No updates.

Essay Contest Work Group (Jill Randall)

Winners have been selected and the statewide winner will soon record virtually with the Group. We still need 7 \$50 prizes to award to County winners.

Community Updates:

Jane Margesson – AARP Maine

Upcoming Consumer Protection Panel with the Better Business Bureau on June 30, 2021. Panelists: Judy Shaw, Lt. Pat Hood, Jane Margesson and Will Lund. Purpose is for attendees to understand what resources are available to them in Maine. No shredding events yet planned – AARP offices still closed.

Judy Shaw, ME Office of Securities

PFR in Gardiner is still closed to the public and our September meeting will almost certainly be virtual once again. When the building does open, we received video conference equipment that could allow for hybrid meetings.

Meeting adjourned at 10:29 am.

Next Council meeting: September 3, 2021 – 9:00 a.m. -11:00 a.m.

Via Microsoft Teams

Submitted by Stephanie Ham
Maine Office of Securities
6/11/2021